

Terms of Service of Kidsafety

Last Updated: 2026/07/01

1. Introduction

1.1 Purpose of This Agreement

These Terms of Service (“Terms” or “Agreement”) form a binding agreement between you (“User”, “you”, or “your”) and SIN FREEMAN, a sole proprietor registered in Hong Kong and the owner and operator of the Kidsafety platform, including the Kidsafety website at <https://kidsafety.net/> and the Kidsafety mobile services.

This Agreement applies to your access to and use of:

- the Kidsafety parent application and related child companion module (together, the “App”);
- the website located at <https://kidsafety.net/> and any related pages operated by us (the “Website”);

(collectively, the “Services”).

By visiting, downloading, installing, configuring, or otherwise using the Services, you confirm that you have reviewed and accepted these Terms and our Privacy Policy, which is incorporated into this Agreement.

If you do not accept any provision of these Terms, you must not access or use the Services.

Kidsafety provides tools that help parents and legal guardians understand and manage a child’s screen time, app usage, schedules, and access to selected categories of applications. The Services are intended for open, lawful, and responsible family use and are not designed for covert surveillance.

We may revise these Terms when our Services, legal obligations, or operating practices change. Your continued use after an updated version becomes effective means that you accept the revised Terms.

Questions about these Terms may be sent to support@kidsafety.net.

2. Eligibility and User Requirements

2.1 Minimum Age and Parental Authority

The parent or legal guardian creating or managing a Kidsafety account must be at least 18 years old or have reached the age of legal majority in the applicable jurisdiction.

A child may interact with the child companion module only under the responsibility, authority, and supervision of a parent or legal guardian who accepts these Terms and ensures that the child is appropriately informed.

2.2 Legal Capacity

By using the Services, you represent that you have the legal capacity and authority required to enter into this Agreement.

If you use the Services for a family, school, organization, or other entity, you confirm that you are authorized to accept these Terms and to configure the Services on the relevant devices.

2.3 Account Responsibility

When creating or using an account, you agree to:

- provide truthful and sufficiently complete account information;
- protect your login details, pairing codes, and recovery information;
- remain responsible for all actions performed through your account and connected devices.

We may limit, suspend, or close an account when these Terms are violated or when account activity creates a legal, security, or safety concern.

2.4 Geographic Availability

The Services may be offered in multiple countries, but certain features, subscriptions, or technical functions may not be available in every location.

You must not use the Services from a jurisdiction where their use is prohibited or restricted by applicable law, sanctions, or platform requirements.

2.5 Compliance with Laws

You are responsible for using Kidsafety in accordance with all laws, family-law obligations, privacy rules, and device-ownership requirements that apply to you.

The Services must not be used for unlawful monitoring, deception, harassment, fraud, or any activity that infringes another person's rights.

3. Account Registration and Security

3.1 Account Creation

Some features may require a parent account or another registration method made available in the App.

During registration and setup, you agree to:

- submit accurate, current, and complete information;

- update information when it changes or becomes outdated;
- avoid false identities, misleading details, or unauthorized account creation.

We may restrict access where registration information is materially inaccurate or where verification is reasonably required.

3.2 Account Credentials

You are responsible for keeping your email address, password, verification codes, and device-pairing information confidential.

You must not:

- share credentials or pairing codes with unauthorized persons;
- permit another person to access your account without your knowledge and authorization.

Activity performed through your account is treated as authorized by you unless you promptly report suspected compromise.

If you believe that your account or connected device has been accessed without permission, contact us promptly at support@kidsafety.net.

3.3 Connected and Multiple Devices

Kidsafety may allow a parent device to be linked with one or more child devices. Settings, schedules, usage summaries, and device status may be synchronized through secure systems.

By enabling device linking, you authorize the processing and transfer reasonably required to provide the selected family-management functions.

3.4 Account Termination

You may stop using the Services and request deletion of your account where that option is available.

We may suspend or terminate access if:

- you breach these Terms or repeatedly disregard product rules;
- the account is used for unlawful, abusive, deceptive, or unsafe purposes;
- suspension or termination is required by law, a court order, or a platform obligation.

After termination, the App, account, device links, or premium functions may no longer be available.

3.5 Account Recovery

Where technically possible, we may provide account-recovery procedures and may request reasonable verification to confirm account ownership.

We are not responsible for losses caused by your failure to protect credentials, recovery details, or access to your devices.

4. License and Acceptable Use

4.1 License Grant

Provided that you comply with these Terms, Kidsafety grants you a limited, personal, non-exclusive, non-transferable, non-sublicensable, and revocable license to:

- access and use the Website, parent application, and child companion module;
- configure screen-time rules, schedules, app categories, and related family settings;
- use the Services only for lawful household or other expressly authorized purposes.

The license allows use of the Services but does not transfer ownership of any software, design, documentation, or intellectual property.

4.2 Restrictions

You agree that you will not:

1. reverse engineer, decompile, disassemble, alter, or create unauthorized derivative versions of the Services;
2. copy, republish, distribute, or commercially exploit any part of the Services without written permission;
3. circumvent payment controls, security measures, permission notices, or device-protection mechanisms;
4. use bots, scraping tools, automated queries, or other systems that place an unreasonable load on the Services;
5. install or configure the App on a device that you do not own, administer, or have lawful authority to manage;
6. use Kidsafety to secretly monitor an adult, stalk another person, intimidate a family member, or collect information without lawful authority;
7. sell, rent, sublicense, or provide unauthorized access to the Services;
8. damage, disrupt, probe, or interfere with our systems, servers, networks, or technical infrastructure.

Serious or repeated violations may result in immediate suspension or termination and, where appropriate, referral to relevant authorities.

4.3 Ownership

All rights in the Services, including the software, source code, databases, interface, designs, trademarks, logos, text, and documentation, are owned by SIN FREEMAN or used under applicable authorization.

No ownership rights are granted to you except for the limited right of use expressly stated in these Terms.

4.4 User-Provided Information and Settings

You retain any rights you may have in information, labels, family settings, support messages, or other material that you submit through the Services.

To operate the Services, you grant Kidsafety a limited, non-exclusive, worldwide license to:

- host, process, transmit, display, and technically reproduce such material only as reasonably necessary to provide, secure, maintain, and improve the Services.

We do not claim ownership of your family information and do not use it for unrelated commercial purposes without an appropriate legal basis.

4.5 Feedback

If you voluntarily submit ideas, comments, or suggestions, you permit us to evaluate and use that feedback without payment or obligation, provided that we do not publicly identify you without permission.

5. Subscriptions and Payments

5.1 Service Model

Kidsafety may provide a limited, advertising-supported mode and may offer additional features through paid subscriptions or in-app purchases.

Premium access may include, depending on the plan and current product configuration:

- expanded usage reports and management options;
- additional scheduling, restriction, or device-management functions;
- other premium tools identified in the App or on the applicable purchase screen.

5.2 Billing and Renewal

Purchases made in the App are processed through Google Play Billing or another purchase channel expressly shown to you at checkout.

When you start a paid subscription, you acknowledge that:

- the applicable charge will be submitted to the payment method linked to your purchasing account;

- a recurring subscription may renew automatically at the end of each billing period unless you cancel it before renewal.

Subscriptions purchased through Google Play can be managed or cancelled through the subscription settings of the relevant Google Play account.

5.3 Pricing and Taxes

The price, billing period, currency, and any applicable taxes are displayed before purchase and may vary by country, store, plan, or promotional offer.

We may revise prices or plan structures. Changes to an active recurring subscription will apply as permitted by the relevant platform rules and applicable law.

5.4 Trials and Promotions

From time to time, we may make available:

- introductory trials;
- temporary discounts or reduced-price periods;
- other promotional subscription offers.

If an offer converts into a paid recurring subscription, the applicable price and renewal terms will be disclosed before you confirm the purchase.

5.5 Payment Security

Payment credentials and full card information are handled by the applicable app store or authorized payment service and are not stored in full by Kidsafety.

We may receive limited transaction details, such as purchase status, product identifier, subscription period, and receipt information, to verify access.

6. Refunds and Cancellations

6.1 Refund Requests

Payments are governed by the refund and billing rules of the platform or payment channel through which the transaction was completed.

For a Google Play purchase, refund requests should normally be submitted through the official Google Play order history or support process.

Except where required by law or expressly offered by us, we do not directly reverse transactions processed and controlled by an external purchase platform.

6.2 Eligibility

A refund may be considered under applicable platform rules in situations such as:

- an accidental duplicate charge;
- a verified technical problem that materially prevents access to purchased functionality;
- an unauthorized or otherwise disputed transaction.

Refunds may be unavailable where the request is based only on:

- a change of preference after purchase;
- a paid period that was available but not used;
- failure to cancel a recurring subscription before its renewal date.

Each request is assessed under applicable consumer law and the rules of the payment platform.

6.3 Cancellation

You may cancel a recurring subscription through the platform where it was purchased.

Unless the purchase terms state otherwise, after cancellation:

- premium access remains available until the end of the already-paid billing period;
- the account then returns to the limited mode available at that time.

6.4 Changes to Paid Plans

We may add, replace, modify, or discontinue paid plans and premium features.

Where advance notice, continued access, or another remedy is required by law or platform policy, we will provide it.

6.5 Statutory Rights

Nothing in these Terms excludes or limits consumer rights that cannot lawfully be waived.

7. User Responsibilities and Intellectual Property

7.1 Rights in User-Provided Material

You retain your rights in any text, labels, configuration details, support materials, or other information that you lawfully provide through the Services.

Kidsafety does not acquire ownership of such material merely because it is submitted through the App or Website.

By submitting material, you grant Kidsafety a limited, non-exclusive, worldwide, royalty-free license to:

- process, host, transmit, and display the material as needed to provide the Services;
- perform necessary technical actions such as synchronization, caching, backup, diagnostics, and account recovery;

We may also use aggregated or de-identified information to maintain, secure, and improve the Services.

7.2 User Responsibility

You are solely responsible for information you submit, device names you create, and instructions or settings you apply through the Services.

You confirm that such material and your use of it will not:

- infringe copyrights, trademarks, or other intellectual-property rights;
- violate privacy, confidentiality, data-protection, or family-law obligations;
- contain unlawful, fraudulent, threatening, or materially misleading information;
- be used to harass, abuse, manipulate, or endanger another person.

We may restrict or remove material when reasonably necessary to enforce these Terms, comply with law, or protect users and the Services.

7.3 Intellectual Property of Kidsafety

All intellectual-property rights associated with the Services include, without limitation:

- the software, code, technical logic, databases, and device-linking systems;
- the layout, interface, graphics, documentation, and visual presentation;
- the Kidsafety name, logos, trademarks, and other brand elements;

and are owned by SIN FREEMAN or the applicable rights holder.

You may not use these assets except as expressly allowed by these Terms or with prior written permission.

7.4 Reporting Infringement

If you believe that material made available through the Services infringes your legal rights, please contact:

support@kidsafety.net

Your notice should contain enough information for us to identify the relevant material, understand the claimed right, and assess the request.

8. Prohibited Conduct

To protect families, users, and the integrity of the Services, you must not engage in any of the following conduct:

8.1 Technical Misuse

- accessing, testing, scanning, or interfering with systems or infrastructure without authorization;
- introducing malware, malicious scripts, viruses, or other harmful code;
- bypassing security controls, purchase checks, operating-system protections, or required permission disclosures;
- using automated tools to scrape, overload, copy, or repeatedly query the Services.

8.2 Unauthorized Monitoring or Access

- installing, pairing, or using the Services on a device without lawful authority;
- impersonating a parent, guardian, child, account owner, or another person or organization;
- seeking access to another person's account, device, reports, settings, or credentials without authorization.

8.3 Illegal or Harmful Activities

- using Kidsafety for stalking, coercive control, harassment, retaliation, or secret monitoring of an adult;
- using collected information to threaten, shame, discriminate against, or harm another person;
- using the Services in a way that violates applicable law or creates an unreasonable safety risk.

8.4 Commercial Misuse

- using the Services as part of an unauthorized commercial monitoring, investigation, or surveillance service;
- reselling subscriptions, accounts, reports, access, or device-management functionality;
- embedding, integrating, or representing the Services as part of another product without written authorization.

8.5 Consequences

A violation of this section may lead to:

- immediate restriction, suspension, or termination of access;
- disconnection of linked devices or cancellation of affected functionality;
- preservation or disclosure of relevant information where required by law.

Kidsafety does not permit abusive, fraudulent, covert, or unlawful use of its parental-control functionality.

9. Third-Party Services and Links

9.1 Third-Party Components

The Services may rely on selected third-party platforms or technical providers, including:

- **Google Play for distribution, subscriptions, and purchase verification;**
- **analytics, diagnostics, messaging, or performance tools such as Google or Firebase services;**
- **cloud hosting and infrastructure used for secure processing, synchronization, and storage;**
- **links or integrations that a user chooses to open or activate.**

Third-party components are used only as reasonably necessary to operate, support, secure, or evaluate the Services.

9.2 Independent Terms

Third-party providers operate under their own terms, policies, and technical rules.

Your interaction with an app store, payment service, analytics provider, or external platform may therefore be governed by a separate agreement between you and that provider.

9.3 External Links

The App or Website may display links to external pages, app stores, support resources, or other third-party destinations.

We do not control every external resource and cannot guarantee its continued availability, accuracy, security, or content. You access third-party destinations at your own discretion.

9.4 Third-Party Responsibility

To the extent permitted by law, Kidsafety is not responsible for:

- losses arising solely from a third-party service or external website;
- the independent privacy or data-handling practices of another provider;
- outages, delays, or technical failures caused by infrastructure outside our reasonable control.

10. Data Protection and Privacy

10.1 Privacy Commitment

Kidsafety processes personal data in accordance with applicable Hong Kong requirements and, where relevant, other data-protection laws such as the GDPR.

We seek to collect and use only information reasonably necessary to provide, protect, support, and improve the Services.

10.2 Privacy Policy

Our Privacy Policy is part of this Agreement and describes:

- the categories of information processed through the Website, parent app, and child companion module;
- the purposes, safeguards, retention practices, and circumstances of disclosure;
- the rights and choices that may be available to users and parents.

By using the Services, you acknowledge that personal data will be handled as described in the Privacy Policy.

10.3 Data Security

We use reasonable technical, administrative, and organizational safeguards designed to protect information against unauthorized access, loss, alteration, or disclosure.

No online or mobile system can be guaranteed completely secure, and you must also protect your account, devices, and access credentials.

10.4 International Processing

Information may be processed in countries other than the country where you live, depending on the location of our infrastructure and service providers.

Where required, we use appropriate contractual, organizational, or technical measures for international processing and transfers.

10.5 Parent and Guardian Responsibility

The parent or legal guardian is responsible for:

- ensuring that the child device is linked lawfully, openly, and with appropriate notice or consent;
- using reports, restrictions, and permissions in a manner consistent with applicable law and the child's welfare.

11. Service Availability and Updates

11.1 Availability

We work to keep Kidsafety reliable and functional, but we do not promise uninterrupted, continuous, or error-free availability.

The Services may be temporarily limited or unavailable because of:

- planned maintenance or emergency maintenance;
- App, server, operating-system, or security updates;
- network issues, device restrictions, third-party outages, or events outside our reasonable control.

11.2 Updates and Modifications

We may update, redesign, repair, or otherwise modify the Services as our technology, security requirements, and product objectives develop.

Changes may include:

- new or revised screen-time, schedule, reporting, or device-management features;
- bug fixes, compatibility adjustments, and security improvements;
- changes to navigation, permissions, interfaces, or setup procedures.

Some App updates may be delivered through Google Play or applied automatically by your device settings. Continued use may require installation of a supported version.

11.3 Feature Changes

We may:

- introduce, modify, limit, replace, or remove functionality;
- change the availability of particular reports, categories, permissions, or device controls.

We will provide notice where required by law, a purchase commitment, or an applicable platform rule.

11.4 Device and Platform Dependencies

Functionality may depend on Android versions, manufacturer settings, background-operation rules, permissions, network access, and third-party infrastructure.

We are not responsible for limitations caused solely by a device manufacturer, operating-system change, app store, network provider, or external service.

11.5 No Guarantee of Permanent Features

A feature available today may be revised or discontinued as technology, legal requirements, or platform policies change.

We do not guarantee that every feature will remain available on every device, operating-system version, plan, or location.

12. Termination of Service

12.1 Termination by User

You may stop using Kidsafety at any time, disconnect linked devices, cancel a subscription, or request account deletion where supported.

Account deletion or device disconnection may permanently remove settings, reports, and other information associated with the Services.

12.2 Termination by Kidsafety

We may suspend or terminate your access where:

- you materially or repeatedly violate these Terms;
- the Services are used for unlawful, abusive, covert, deceptive, or unsafe conduct;
- action is required by law, a court, an app store, or another binding obligation;
- we discontinue all or part of the Services.

12.3 Effect of Termination

When access ends:

- your right to use the affected Services and software may cease;
- licenses granted to you under these Terms terminate;
- information may be deleted, retained, or anonymized in accordance with the Privacy Policy and applicable law.

12.4 Review Requests

You may contact us to request a review of an account restriction or termination, but reinstatement is not automatic or guaranteed.

12.5 Discontinuation

If the Services are permanently discontinued, we will attempt to give reasonable notice where practicable and legally required.

13. Limitation of Liability

13.1 General Limitation

To the maximum extent permitted by applicable law, SIN FREEMAN, operating the Kidsafety platform, will not be liable for indirect, incidental, special, punitive, or consequential damages arising from or related to the Services, including:

- loss of information, expected savings, revenue, business opportunity, or goodwill;
- temporary unavailability, delayed synchronization, incomplete reports, or service interruption;
- software errors, device incompatibility, permission changes, bugs, or technical failures;

- unauthorized access resulting from compromised credentials, an unsecured device, or conduct outside our reasonable control.

This limitation applies regardless of the legal theory asserted, to the extent such limitation is allowed.

13.2 Maximum Liability

Where liability cannot be excluded, our total aggregate liability relating to the Services will not exceed the amount you paid for Kidsafety during the three (3) months immediately preceding the event giving rise to the claim.

For Services used without payment, liability is limited to the greatest extent permitted by applicable law.

13.3 Third-Party Services

We are not responsible for:

- products, infrastructure, or services independently supplied by third parties;
- acts, omissions, policies, or technical decisions of an app store, payment platform, device manufacturer, or network provider;
- losses caused by your interaction with an external platform that we do not control.

13.4 Parent and User Responsibility

You remain responsible for supervising children, maintaining appropriate family rules, protecting devices, and making independent decisions about safety and wellbeing.

Kidsafety is an assistance tool and does not replace attentive parenting, direct communication, emergency services, professional advice, or device backups.

13.5 Legal Exceptions

Some jurisdictions do not permit certain exclusions or liability caps. In those jurisdictions, this section applies only to the maximum extent allowed by law.

14. Disclaimer of Warranties

14.1 “As Is” and “As Available”

The Services are provided on an “as is” and “as available” basis, subject to any warranties that cannot be excluded under applicable law.

We do not warrant that Kidsafety will:

- meet every family’s expectations, parenting approach, or intended outcome;
- operate continuously, without delay, or without technical error;

- be compatible with every device, manufacturer setting, Android version, network, or third-party application;
- prevent all unwanted device use, rule violations, online risks, or safety incidents.

14.2 No Implied Warranties

To the fullest extent permitted by law, we disclaim implied warranties and conditions, including:

- merchantability or satisfactory quality;
- fitness for a particular purpose;
- non-infringement and uninterrupted availability.

14.3 External Dependencies

The Services depend on app stores, operating systems, device permissions, network connectivity, and other external technologies.

We cannot guarantee the availability, compatibility, or performance of systems controlled by third parties.

14.4 User Responsibility

You are responsible for:

- confirming that each device is compatible and configured with the permissions needed for the selected features;
- protecting devices, credentials, and important information;
- using the Services responsibly, transparently, and in compliance with applicable law.

14.5 Interruptions and Incomplete Data

Reports, restrictions, schedules, and device status may be delayed or incomplete during outages, battery-saving restrictions, permission changes, network loss, or device shutdown.

15. Indemnification

15.1 User Responsibility

To the extent permitted by law, you agree to indemnify and hold harmless SIN FREEMAN, the operator of Kidsafety, and applicable contractors or service providers from claims, liabilities, damages, losses, and reasonable expenses arising from:

- your unlawful, unauthorized, or improper use of the Services;
- your breach of these Terms or applicable legal obligations;
- your infringement of another person's privacy, intellectual-property, contractual, or other rights;

- your installation, configuration, monitoring, disclosure, or use of information without required authority or consent.

This obligation continues after your use of the Services ends to the extent allowed by law.

15.2 Cooperation

We may assume control of the defense or settlement of a covered claim, and you agree to provide reasonable cooperation without making unauthorized admissions or settlements.

15.3 Good Faith

This section is intended to allocate responsibility for misuse fairly. We will exercise our rights reasonably and in good faith.

16. Governing Law and Dispute Resolution

16.1 Governing Law

These Terms are governed by the laws of Hong Kong, without giving effect to conflict-of-law principles, except where mandatory consumer law provides otherwise.

16.2 Informal Resolution and Courts

Before commencing formal proceedings, you agree to make a reasonable attempt to resolve the dispute by contacting:

support@kidsafety.net

We will review the matter and seek an amicable resolution within a reasonable period.

If the dispute cannot be resolved informally, it may be submitted to the courts having competent jurisdiction in Hong Kong, subject to any mandatory rights available in your country.

16.3 Language

These Terms are prepared in English. If a translated version conflicts with the English version, the English version will control to the extent permitted by law.

16.4 Severability

If any provision is held invalid, unlawful, or unenforceable, the remaining provisions will continue in effect, and the affected provision will be applied as closely as legally possible to its original purpose.

16.5 Individual Resolution

To the extent permitted by law, disputes will be resolved on an individual basis and not through a class, collective, consolidated, or representative action.

17. Force Majeure

17.1 Events Beyond Reasonable Control

Kidsafety will not be responsible for delay or failure caused by circumstances beyond our reasonable control, including:

- flood, fire, earthquake, severe weather, or another natural disaster;
- war, terrorism, civil disturbance, cyberattack, or widespread criminal activity;
- strike, labor disruption, or shortage of essential services;
- power failure, telecommunications outage, internet disruption, or major platform failure;
- government action, legal restriction, sanction, or regulatory order;
- pandemic, epidemic, public-health emergency, or comparable event.

17.2 Effect of a Force Majeure Event

While such an event continues:

- affected obligations may be suspended or delayed;
- we will make reasonable efforts to restore the affected Services;
- we may temporarily modify, limit, or disable functionality where necessary for security or continuity.

17.3 Acknowledgment

A delay or failure directly caused by an event beyond reasonable control will not constitute a breach of these Terms.

18. Contact Information

For questions, notices, concerns, or requests relating to these Terms or the Services, contact us using the following details:

Legal Entity: SIN FREEMAN

Registered Address:

Flat 7, 3/F
28 Baker Street
Hung Hom
Hong Kong

Email: support@kidsafety.net

Phone: +852 9779 0124

Website: <https://kidsafety.net/>